

Sebastian Correa

Chief Product Officer (CPO) | Director
of AI & Automation

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Executive Summary

AI-First Product Leader & Engineering Director with over 9 years of experience bridging deep technical implementation (Machine Learning, LLMs, RAG) with high-impact business strategy. Proven track record of transforming complex AI technologies into scalable, revenue-generating products.

Currently serving as **Chief Product Officer (CPO) at Kiu System Solutions**, leading the holistic product vision for autonomous AI agents in the airline industry. A "builder-turned-leader" who excels at operationalizing AI, defining technical roadmaps, and managing cross-functional teams to deliver ethical, robust, and commercially successful solutions.

Professional Experience

Apr 2025 – Present **Chief Product Officer (CPO)**, *Kiu System Solutions*, Remote

Promoted to lead global product strategy and execution for the entire airline technology suite.

- **C-Suite Leadership:** Defining the long-term vision for Kiu's product ecosystem, focusing on the integration of AI across PSS (Passenger Service Systems) and GDS platforms.
- **Strategic Roadmap:** Aligning technical capabilities with commercial KPIs to drive market expansion and operational efficiency for global airline partners.

Sep 2024 – Mar 2025 **Head of Artificial Intelligence**, *Kiu System Solutions*, Remote

Led the strategic vision for advanced AI initiatives, moving from R&D to enterprise-wide transformation.

- **AI Concierge & Automation:** Spearheaded the development of flagship AI Concierge systems leveraging **Autonomous Agents**, **LLMs**, and **RAG** to automate customer support and travel booking.
- **Scalability:** Established frameworks for testing, validating, and swiftly scaling AI technologies across the airline industry's complex data environment.
- **Technical Governance:** Ensured AI solutions adhered to security standards and GDPR/AI regulations while delivering a measurable ROI.

Jul 2023 – Sep 2024 **Head of Product**, *Metaphysic.ai*, London, UK (Remote)

- **Generative AI Strategy:** Led the strategy for hyperreal GenAI products, managing the full lifecycle from R&D to market launch for digital identity and synthetic media solutions.
- **Technical Orchestration:** Bridged the gap between Deep Learning research and business, translating **Computer Vision** breakthroughs into scalable enterprise features.
- **Ethical AI:** Established responsible AI frameworks for data privacy and consent, enabling adoption in highly regulated sectors.

- Feb 2022 – **Senior Machine Learning Product Manager**, *Metaphysic.ai*, London, UK (Remote)
 - **Productizing ML:** Directed the launch of ML-driven tools that optimized video rendering and synthetic media quality.
 - **Efficiency:** Refined data labeling and curation pipelines, improving model training performance by 30%.
- Feb 2019 – **AI Product Manager**, *Veridas*, Pamplona, Spain
 - **Identity Verification:** Defined the vision for Biometric Identity products in banking and insurance.
 - **Optimization:** Balanced False Acceptance Rates (FAR) with UX metrics to optimize biometric model security.
- Feb 2018 – **Senior Machine Learning Engineer**, *Veridas*, Pamplona, Spain
 - **Core Engineering:** Developed CV algorithms for facial recognition and anti-spoofing using **Python** and **C++**.
- Aug 2017 – **AI Engineer & Researcher (Freelance)**, *Tdv Digital*, Remote
 - **NLP Development:** Built user characterization engines using **BERT**, **Word2vec**, and **GloVe**.

Education

- 2017–2018 **Master in AI, Pattern Recognition & Digital Imaging**, *Universitat Politècnica de València*, Spain
- 2010–2014 **Mechatronic Engineering**, *Escuela de Ingeniería de Antioquia*, Colombia

Technical & Managerial Skills

- Leadership** C-Suite Strategy, Product Roadmap, Stakeholder Management, Ethical AI, Agile/Scrum.
- AI & ML** Agent Orchestration, RAG, LLMs, Computer Vision, NLP, Deep Learning, MLOps.
- Tech Stack** Python (Expert), C++, JavaScript, Swift, SQL, Docker, GCP/AWS.

Languages

- Spanish Native
- English Full Professional Proficiency B2 / IELTS